NORTH PLACE DEVELOPMENT WORKSHOP
NOVEMBER 2023

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire

PART A

FUNCTION OF THE NORTH PLACE BOARD
- LOOKING BACK
- LOOKING FORWARD

NN Place Development Workshop

Purpose: to share a perspective on
place maturity approaches through the story
of Sport England's Local Delivery Pilots.

Learning. What unlocked progress:

- Some truths about **asset based community** work

- Some truths about **place and system maturity**

- Changed *leadership behaviours/approaches* enabled

- Reflect, learn, act. **A monitoring, evaluation and learning framework/approach** at the heart which is linked and shows change is happening

A personal leadership perspective:

- Thought this was only about behavior change in people – **it was** in myself, my team, my organisation

- In discussing place maturity you have such a positive opportunity to tell you about the changes and be **diagnostic**

Significant change / system change is about getting better alignment – a leadership story

'*progress moves at the speed of trust*'

'*the process we use to get to the future determines the future we get*'

'*real change takes place in real work.*'

A NEW sense OF PLACE

PART B

DEVELOPMENT NORTH PLACE MATURITY MATRIX

Introduction and background

What are we doing?

- Refining the maturity tool to track the development of the Place based agenda.

- An interim IT solution using Citizen Space now being implemented, with procurement underway for a fully functional IT solution starting April 2024 (part of NNC system).

Why are we doing it?

- We need to evidence progress

- We need to understand what our success and challenges look like

- We need to know if our activity is achieving a positive impact for our communities

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire

Introduction and background

Aim for today

- To explore and agree what we are measuring/tracking at three levels in broad terms. The specific focus today will be the Place Board maturity.

- We may also agree what we *will not* be tracking.

The three levels in scope:

1. **Strategic - Place Board maturity** – what does that look like? What is important to us?

2. **Operational - Local Partners** – do we work well together? Do we agree which issues are of concern?

3. **Operational - Local Residents** – is the focus on important local issues? Is life recognisably better for the community over time? Do they think it is?

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire
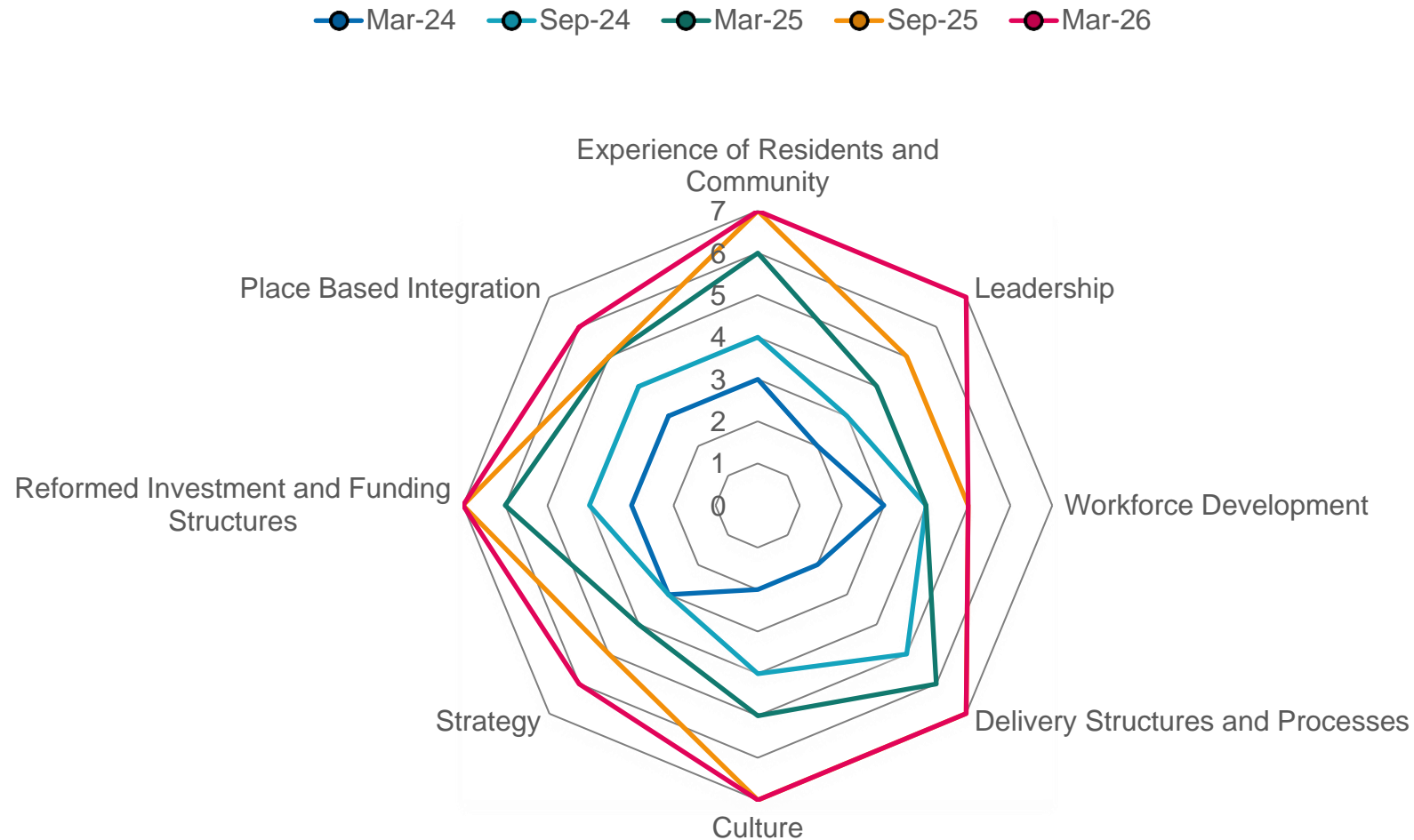
Radar Diagram 1: PLACE Board
Using ICN branding colours to display responses over the period (0 – 7 scale)

Radar Diagram 1: PLACE Board

Experience of Residents and Community

- Residents have timely access to services they need and feel safe and secure in their community,

Leadership

- Integrated Leadership, accountability, performance and governance align across the whole of the ICS Place at a corporate and local level

Workforce Development

- There is a look and feel of one public service workforce functioning together, unrestricted by role titles or organisational boundaries – working for the place and people

Delivery Structures and Processes

- All strategic plans and change programmes work towards a common goal of integrated public service delivery

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire

Radar Diagram 1: PLACE Board

Culture

- Joint decisions can be made across organisations at each in each area with an emphasis on leading for the people and the place as opposed to purely on an organisational or functional basis.

Strategy

- Strategies will be aligned to reflect the joint priorities of organisations and the needs of the community.

Reformed Investment and Funding Structures

- A clear understanding of the full public spend in all areas from neighbourhood levels across partners and a focus on stripping out duplication and re-investing where need is greatest

Place Based Integration

- Integrated leadership, accountability, performance and governance structures reflect the geographic alignment of services and communities

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire

Workshop Session

In your group, discuss and note on the flipchart/add post it notes:

- **Are these the right areas to measure? If not what should we measure?**

- **Are there too many or too few?**

- **How often should we check progress – annually, every six months?**

Feedback highlights of your discussion

A NEW *sense* OF PLACE

Integrated Care
Northamptonshire